



March 3, 2014

Lorio-Ross Sterling Entertainment, Inc.  
505 S. Lafayette  
Royal Oak, MI 48067  
Attn: Joe Peraino

Dear Joe,

I would like to take this opportunity to thank you for an incredible evening for our Employee Appreciation Party held on Saturday March 1, 2014! RAM coordinates these events with the intent to provide an enjoyable and entertaining evening, in appreciation for all of the hard work and effort put forth from our employees all year.

Please see a few of the comments that I received regarding this year's event:

*"Great time! Thank you for the great food, music, and most entertaining activity! Our dealer was hysterical!"*

*"Thank you very much for setting up the employee appreciation dinner yesterday. My wife and I had a wonderful time and we thought the casino theme was fantastic."*

*"I had the BEST time and I wasn't even drinking LOL!!!! Wonderful party the BEST by far!!!!!!!"*

*"Great Party! A big thank you to all involved in making it a memorable night."*

*"I agree, the room and the theme looked spectacular "GREAT JOB" thank you"*


I could go on for quite some time, but I think these comments encapsulate the general consensus of the feedback I have received. I would like to compliment your dealers; they showed patience for those who were just learning to play and great entertainment for those who did. I found them to be professional and a real joy to work with.

"Chip" the D.J. did a wonderful job engaging the participants and keeping all of the activities moving throughout the night. I would like to say a big *Thank You* to you Joe. I was unsure of the concept of the Casino Night and you answered all of my questions and dispelled all of my concerns; you could not have made the event any easier for me to relax and enjoy, as I knew that you had the entire evening under control. Our management could not have been more pleased!

I look forward to any future opportunity to work with Lorio-Ross and would not hesitate to recommend Joe Peraino and his team to anyone considering this type of entertainment.

Thank you again for making this event memorable; one which I have been told I will struggle to outdo!

Sincerely,  
RAM Construction Services

  
Joanne LaGraff